

Understanding and Managing a Multigenerational Workforce

CompTIA's Managing the Multigenerational Workforce study focuses on how generational issues are changing workforce dynamics. Learn more by joining the community at CompTIA.org/FutureLeaders

ENGAGING WITH TECHNOLOGY



71%

71% of millennials say that the degree to which an organization embraces **technology/innovation** is a factor influencing where they work

USE OF TECHNOLOGY

61% | 54%

61% of Millennials, and 54% of Gen X say they **use their smartphones frequently** for work when compared to 38% of Boomers.



51% | 33%

51% of Millennials report using **online/cloud-based tools for word processing/spreadsheets** compared to 33% of Boomers.

VIEWS ON CAREER/WORKPLACE

35%

The Millennial generation is now the **largest generation** and accounts for 35% of the workforce



14% | 11% | 6%

14% of Millennials and 11% of Gen Xers view **stereotypes as a major issue** versus just 6% of Baby Boomers.

IMPACT OF AUTOMATION

54% | 35%

54% of Millennials vs. 35% of Baby Boomers have higher concern over **uncertainties of their jobs surrounding automating technology.**

