CompTIA Job Seeker Trends

Research Brief

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Longitudinal trending of career pursuits among the career intent, tech intent and skills intent

January 2025 release

Key Points

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- **27%** Percent of the US labor market reporting pursuing a new job or career change during the past three months, a rate consistent with prior waves of CompTIA's job market tracking research.
- **45m** Twenty-seven percent translates to approximately 45 million active job seekers. Two-thirds of job seekers report exploring opportunities in their current field, while 62% are considering a career change into a new field.
- **60%** Percent of job seekers that rate the current hiring environment as average, somewhat strong, or very strong (net). This compares to a rate of 64% in the January 2024 wave of job seeker tracking data. The remaining segment rates the state of hiring as weak or very weak.
- **#4** Rank of consideration (tie) among job seekers in pursuing a career in a technology field, also known as the Tech Intent. This position is consistent with the long-term average ranking for tech career consideration.
- **48%** Percent of non-job seekers categorized as the Skills Intent– those most committed to further building their skills for career maintenance or career advancement. Another 21% fall into the Skills Curious segment.
- **#1** Job seekers rank of earning a technical industry-recognized certification as the top strategy when pursuing a career in technology.
- **89%** Rating of importance (net) of digital fluency skills in today's workforce.
- **40%** Percent of job seekers that believe AI will be both a positive and a threat to jobs and wages; a slight increase from the 35% rate of the June 2024 wave of data. Equal percentages (20%) rate AI a positive or a threat to jobs and wages.

See Methodology for survey and sample details

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Job Seeking Continues at a Robust Rate



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Actions taken by job seekers in pursuing career opportunities

The data changed little from the prior wave of research, with most job seekers engaging in a similar pattern of activities.



state of the job market Jan 2024 Jan 2025 38% 22% Net strong or About average Net weak or very strong job job market very weak job market market As expected, perceptions of the job market softened over the past 12 months. Job posting and hiring data corroborate the trend. The data indicates correlation with

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Job seeker perceptions of the

income: those with lower incomes report more pessimism with job prospects.

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Job Seekers Consider a Diverse Mix of Career Fields

Career consideration was mostly in line with the prior wave of research and long-term mean rates. The January 2025 data indicates the largest gain in consideration occurred in the Construction, Skilled Trades, Operators, or Architects category (+5 percentage points). Tech was unchanged, consistently holding the #4 or #5 position among all career categories.

Consideration for career field	Jun 2021	Jan 2022	Jun 2022	Jan 2023	Jun 2023	Jan 2024	Jun 2024	Jan 2025	Mean Rate	Jan 2025 change vs mear
Sales, Marketing, Retail, Real Estate or Related	22%	22%	23%	28%	22%	24%	25%	22%	24%	(\downarrow)
Hospitality, Food, Travel and Tourism	26%	20%	23%	21%	21%	19%	20%	20%	21%	$\overline{\langle}$
Healthcare or Medical	18%	20%	21%	19%	20%	17%	17%	19%	19%	$\overline{}$
Technology, Tech Support, Cybersecurity, Data, Cloud, Software or Proj. Mgt.	13%	20%	17%	17%	15%	17%	16%	16%	16%	\bigcirc
Business, Financial, Accounting, Analyst or Operations	14%	18%	18%	18%	13%	16%	17%	16%	16%	$\overline{\bigcirc}$
Manufacturing or Production	16%	13%	16%	16%	12%	15%	14%	17%	15%	(\uparrow)
Personal and Professional Care, Service, or Child Care	16%	14%	12%	12%	12%	11%	11%	13%	13%	\bigcirc
Education, Teaching, or Instruction	11%	14%	12%	12%	12%	13%	13%	13%	13%	$\overline{}$
Construction, Skilled Trades, Operators, or Architects	13%	11%	11%	13%	9%	12%	10%	15%	12%	(\uparrow)
Transportation, Drivers, or Material Moving	14%	9%	12%	10%	11%	10%	11%	12%	11%	(\uparrow)
Arts, Design, Entertainment or Sports	13%	9%	10%	11%	11%	11%	10%	9%	11%	(\downarrow)
Community, Social Service, Psychology or Non-profit	11%	11%	10%	9%	10%	11%	10%	8%	10%	(\downarrow)
Comm., Multimedia, Journalism or Social Media	8%	11%	10%	11%	9%	10%	10%	9%	10%	(\downarrow)
Installation, Maintenance, Mechanics, or Repair	10%	6%	6%	8%	6%	7%	7%	11%	8%	(\uparrow)
Engineering or Technicians	7%	6%	8%	8%	5%	6%	7%	7%	7%	$\overline{}$
Life, Physical, or Social Science	5%	7%	7%	7%	6%	6%	6%	5%	6%	(\downarrow)
egal, Criminal Justice, Law Enforcement or Armed Forces	6%	5%	6%	6%	5%	6%	6%	4%	6%	(\downarrow)
Farming, Fishing, or Forestry	6%	5%	5%	5%	4%	5%	4%	4%	5%	(\downarrow)

See Appendix for data segmentations



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Job seeker assessment of perceived difficulty of transitioning into career fields

Top reported challenges of pursuing a new job | Net difficult displayed | many occupations rated as 'about in the middle' in difficulty



The occupation categories presented in the accompanying chart span many job levels and job types. Job seeker ratings of the difficulty of transitioning into new career fields should be interpreted as directional guidance to inform where additional support may be needed to enable talent mobility.



Job seeker approaches to pursuing a career in technology

#1

#2

#3

#4

#5

Earning a technical industryrecognized certification [53%]

Training in an in-demand technical skill [48%]

Guidance from someone currently working in tech [42%]

Training in a business or leadership skill [41%]

Developing a career change plan [32%]

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Intent to train to develop skills over next 3 months

Among non-job seekers | training for skills development may entail formal paid learning or informal free learning content



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Expectation for who will drive skills development training

- 68% Mostly driven by self
- 10% Mostly driven by employer
- 19% About an even split
- 3% Unsure

The Skills Intent segment reports a slightly higher rate of proactive self-driven training vs. the Skills Ambivalent relying more on the employer to drive the decision.

Training intent profiling segmentation

Among non-job seekers | training for skills development may entail formal paid learning or informal free learning content





The Skills Intent recognize a mix of skills in career maintenance and/or advancement

Net rating of very important + some what important

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Note: the Skills intent segment spans the breadth of occupation categories, some of which, are technical fields and some are not. The relatively high rating of digital fluency skills speaks to the degree to which digital skills underpin so many occupation categories across the labor market.

Digital fluency skill intent segmentation

Skills Intent segmentation of those rating digital fluency skills as important (net) to their career maintenance or advancement







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Job seeker rating of the importance (net) of digital fluency skills in today's workforce



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Artificial Intelligence (AI) fundamentals

2 Applications fundamentals, e.g. Microsoft Office, Salesforce, etc.

Technology fundamentals, e.g. terminology, concepts, uses etc.

4 Data/Analytics fundamentals

5 Cybersecurity fundamentals

Note: these responses are among the job seeker segment – the 27% of the labor market actively seeking a new position.

Data on the prior page is among the <u>non</u>-job seekers. Differing priorities between job seekers and <u>non</u>-job seekers helps to explain differences in skills development ratings. For example, job seekers rate Al skills development a higher priority than non-job seekers.





Job seeker preference for working within tech

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According to CompTIA's State of the Tech Workforce, 41% of tech jobs are with tech companies in the tech industry. A majority of tech jobs span all other sectors across the economy, such as a cybersecurity analyst working for a financial company or a cloud engineer working for a healthcare provider.





Methodology

CompTIA's Job Seeker Trends study was conducted via a quantitative survey fielded online during January 9 -17, 2025. The data was weighted to approximate a target sample of U.S. adults based on gender, educational attainment, age, race, and region. The full survey sample of n=2,002 was evenly segmented between active job seekers and non-seekers. The n=1,000 segmentations have an approximate margin of error of +/- 3 percentage points.

The survey was administrated by the research firm Morning Consult.

Within the context of this study, job seekers are defined as adults who have looked for a new job within their current or most recent career field or explored new jobs in a different career field in the past 3 months. Note: the data suggests some respondents interpreted 'new career' pathway as a new job role within an existing field (e.g. transitioning from an IT support role to a cybersecurity role). Overall, this had little effect on the key themes of the findings.

Caveats to Keep in Mind:

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- The intent of this study was to capture a broad-based look at career exploration, allowing for comparisons across occupation categories. The trade-off with this approach is less detail in any one occupation category. Occupations were described at a high level without providing detailed definitions or an extensive list of jobs falling within the category.
- Past CompTIA research indicates certain segments new to the field of information technology (IT) have a number of preconceived notions of what the career field entails. In some cases, job seekers may have an interest in a job role with a significant technology or data or digital component without thinking of it in the context of a traditional "IT" role.
- The reported rates of engaging in training in this study pertain to active job seekers only. The large segment of workers that routinely train to improve their skills or prepare for a certification exam that are not actively looking (although could be planning for career advancement with their existing employer) are not included in the training figures.
- See prior waves of Job Seeker Trends for additional insight on topics such as gig work and the use of talent marketplaces.

CompTIA, Inc. is a member of the market research industry's Insights Association and adheres to its internationally respected Code of Standards. Any questions regarding the study should be directed to CompTIA Research and Market Intelligence staff at research@comptia.org.



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Appendix





Deterring factors in considering a job opportunity with new employer

Female	Male	
50%	41%	Red flags with hiring manager / team you'd be working with
46%	42%	Job posting with unrealistic requirements for experience, skill or education
45%	45%	New position not sufficiently better than current job, e.g. in work, salary, etc.
30%	33%	Employer reputation / cultural fit with your values
29%	34%	Employer not committed to career growth and advancement opportunities
27%	21%	Lack of remote work or WFH option / work location

The data is generally consistent across demographic categories with segments rating deterring factors similarly.

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