

Utrecht 22 May 2024

09:30 – 10:15	Registration and Breakfast
10:15 - 10:25	CompTIA Welcome Katrin Giza, CompTIA
10:25 -10:35	Community Introduction Daniëlle Meulenberg, Sophos and Steven Tytgat, Tyneso
10:35 - 11:05	CompTIA Research / Member Education (tba) Valérie Vernout, CompTIA
11:05 - 11:20	Networking Break
11:20 - 12:00	Keynote: Fires, Finance and Phreaking Lessons from the past and how to approach the future as an MSP Mostyn Thomas, Pax8
12:00 - 13:00	Lunch & Networking
13:00 - 13:45	Out of your head, into your life - building psychological flexibility with Acceptance and Commitment Therapy Ann Lambert, Clinical Psychologist
13:45-14:30	Women in Tech - Trends and DutchTechonHeels Valérie Vernout, Data Wise Consultancy & Jennifer Delano, DutchTechonHeels
14:30 - 15:00	Break & Networking
15:00 -15:30	Cutting Through the Hype: Practical Applications of Generative AI for MSPs Jamie Claret, Autonomate / Amazing Support & Jef Bogaerts, Zomentum
15:30 - 16:00	Cultivating Success: Mastering Sales Flows, Development Mapping and Team Crafting Yannick van Aken, Melrox
16:00 - 16:30	Networking Break
16:30 - 17:00	Closing Keynote: How Passwords Lead to Ransomware Attacks Mark Loman, SOPHOS
17:00 - 17:15	Wrap up Estelle Johannes, CompTIA
17:15 -19:30	Networking Buffet Dinner & Drinks

*Agenda subject to change