

Date: 16 June 2022

Location: Bristol

Community Meeting Agenda

09:00 – 10:00	Registration, Breakfast and Networking
10:00 – 10:15	Welcome and introductions
10:15 – 11:00	Opening Keynote
11:00 – 12:00	Breakouts - Each attendee will attend the breakout relevant to their business type
	Breakout 1: MSP Committee Discussion
	Here is your chance to discuss issues facing you and your MSP business with your peers. Come armed with questions as well as being ready to share best practices and any advice to those attending.
	<i>Facilitator: Hollie Whittles, Purple Frog</i>
	Breakout 2: Vendor/Distributor Discussion
	An opportunity for vendors and distributors to come together and share ideas, best practices and ways to overcome challenges facing the industry
	<i>Facilitator: TBC</i>
12:00 – 13:00	Lunch and Networking Break
13:00 – 13:20	Community Updates
13:20 – 14:20	Research – CompTIA Trends in Managed Services
	<i>Speaker: Jason Kemsley, Uptime Solutions</i>
	<i>Panelists: Dan Scott, ConnectWise;</i>
	Followed by a panel discussion exploring the top CompTIA resources and how they have been used by members to advance their businesses
14:20 – 14:50	Networking Break
14:50 – 15:10	The CompTIA ISAO Update
	<i>Speaker: MJ Shoer, CompTIA Chief Community Officer, CompTIA</i>
15:10 – 15:30	Diversity and Allies in Tech
	<i>Speaker: Hannah Lloyd, In-Soc</i>
15:30 – 16:20	Keynote: Hear 3 MSP's About Their Journeys Tackling Security, Staffing and Growth
	<i>Moderator: James Steel, Linode</i>
	<i>Panelists: TBC</i>
16:20 – 16:30	Wrap Up and Close
16:30 – 18:00	Free Time/Networking
	Get Ready for Awards

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18:00 – 19:00 **Networking Drinks**

19:00 – 22:00 **UK Spotlight Awards Presentation and Dinner**
