



Cybersecurity is consistently named as one of the most important issues facing local government IT leaders. From preparing for potential ransomware attacks and understanding the value of cyber insurance to protecting managed services and developing a prepared IT workforce, city and county IT leaders face a myriad of cybersecurity challenges every day—and they are standing up to the challenge to provide a secure tech infrastructure for government employees and communities.

Discover how frontline tech leaders across the country are responding to cybersecurity risks and working to secure their IT operations. You'll hear from chief information security officers, IT directors, and networking and security experts from both the public and private sectors about best practices and lessons learned that you can apply to your agency or organization's cybersecurity strategy.

Agenda

10:00-10:05 am

Welcome Remarks

Speaker

- Alan Shark, Executive Director, CompTIA Public Technology Institute (PTI)

10:05-10:30 am

Highlights from the CompTIA/PTI 2021 National Survey of Local Government Cybersecurity Programs

PTI leadership will reflect on the results of PTI's annual cybersecurity survey, available now. The annual survey provides insight into the major pain points and successes of local government IT executives and practitioners. This year, the survey highlights how IT leaders are continuing the daunting task of securing their IT infrastructure.

Speakers

- Alan Frumkin, CIO, Franklin County, Ohio; Chair, PTI City/County Tech Leader Forum
- Bill Hunter, Director, Communications and Information Technology, Roanoke County, Va.; Vice Chair, PTI City/County Tech Leader Forum
- Alan Shark, Executive Director, CompTIA Public Technology Institute (PTI)

10:30-11:00am

At the Ready: Prioritizing Cybersecurity and Preparing for Ransomware Attacks

With the growing prevalence of ransomware attacks, it's more critical now than ever before to make cybersecurity a priority and to be prepared for the possibility that a cyberattack could happen to your city or county's government IT systems. Our panel of CIOs, CISOs, and corporate leaders will share their insights from the front lines of the cybersecurity battle on what options to consider if you are faced with a ransomware attack, the solutions you can utilize to proactively protect your systems, taking a zero trust security approach, and more.

Speakers

- MJ Shoer, Senior Vice President and Executive Director, CompTIA ISAO
- Clif Summers, CIO, Yuma County, Ariz.
- James Walters, CISO, Chesterfield County, Va.

11:00-11:30 am

Lessons Learned from the Kaseya Ransomware Attack: The Story of Leonardtown, Md.

Leonardtown, Md., is a community of just under 4,000 people and, like many smaller governments, outsources IT operations to a managed services provider. In July 2021, that provider was a victim of the Kaseya ransomware attack, leading to Leonardtown's IT systems being held hostage. Hear from Leonardtown's town administrator about her first-hand account of the experience and lessons learned. If your city or county depends on service providers for IT management, you don't want to miss this session.

Speaker

- Joshua Justice, Founder, Owner & President, JustTech
- Laschelle McKay, Town Manager, Leonardtown, Md.

11:30 am-12:00 pm

How Confident Are You in Your Cloud and Managed Services Security?

As more local governments migrate to the cloud and managed services to improve IT operations and the solutions provided to staff and constituents, IT executives are also turning to vendor-led resources and services to help better protect their infrastructure. Our panel will discuss the importance of good data management policies and practices for shifting to the cloud and identify the keys to success for any cloud and managed services partnership, including cloud and SaaS solutions integrations, the use of AI to improve monitoring, and more.

Speakers

- James Pacanowski, Network Administrator, Ventnor City, N.J.
- Ryon Saenz, Deputy Director, Information Technology Services, City of Alexandria, Va.

12:00-12:25 pm

The Rapidly Changing Landscape of Cybersecurity Insurance for Public Entities

The increase in cyberattacks means an increase in the risk and exposure of local governments and their cybersecurity insurance partners. As a result, providers and risk pools are requiring more detailed information from government customers regarding their cybersecurity practices in order to reduce an organization's vulnerabilities. We'll discuss the changing cybersecurity insurance environment, what it means for public entities, and how you can ensure you're protecting your IT infrastructure.

Speakers

- Heather Burgess, Underwriter, National League of Cities Mutual Insurance Company
- Jill Eaton, President & CEO, National League of Cities Mutual Insurance Company
- Alan Shark, Executive Director, CompTIA Public Technology Institute (PTI)

12:25-12:30 pm

Closing Remarks

Speaker

- Alan Shark, Executive Director, CompTIA Public Technology Institute (PTI)